

# ONLINE TRAVEL PIRATES ANTI-CONSUMER SCAMS

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Audit of scams and overcharges levied by  
Online Travel Pirates (OTPs) on unsuspecting consumers

**Completed Dec 2023**

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Online Travel Pirates Consumer Scams

Audit of OTP scams and overcharges (conducted Dec 2023)

OTP OVERCHARGES - DEC 2023				
OTP	PRODUCT	OTP PRICE	RYANAIR PRICE	OVERCHARGE
	10kg bag	€88	€24.99	+252%
	Priority Boarding	€45.40	€15	+203%
	Allocated Seats	€24.40	€10	+144%
	Priority Boarding	€35.61	€15	+137%
	10kg bag	€50	€24.99	+100%
OTP INVENTED CHARGES - DEC 2023				
	"Premium" Service Fee	€30	€0	-
	"Premium+" Service Fee	€30	€0	-

## Kiwi.com

Scam/Service	Ryanair	Kiwi.com
"Processing Fee"	€0	€30 overcharge
"Premium Service Support"	€0	€15 overcharge
Allocated Seats	€19	€39.40 overcharge (+107%)
Allocated Seats	€10	€24.40 overcharge (+144%)
20kg Bag	€42.49	€64.33 overcharge (+51%)
Priority Boarding	€15	€45.40 overcharge (+203%)

## Edreams.com

Scam/Service	Ryanair	Edreams.com
Flight Change Fee	€45	€105 overcharge (+133%)
"Standard Service Support"	Free	€7.99 overcharge
"Premium Service Support"	Free	€17.99 overcharge
Failed Payment Fee	Free	€60 overcharge
10kg Bag	€24.99	€50 overcharge (+100%)
20kg Bag	€42.49	€72.47 overcharge (+71%)

## Opodo.com

Scam/Service	Ryanair	Opodo.com
"Flight Change Fee"	Free	€60 overcharge
"Standard Service Support"	Free	€7.99 overcharge
"Premium Service Support"	Free	€17.99 overcharge
10kg Bag	€24.99	€47.60 overcharge (+90%)
20kg Bag	€42.49	€71.84 overcharge (+69%)

## Trip.com

Scam/Service	Ryanair	Trip.com
"Platinum Service Support"	Free	€10 overcharge
10kg Bag	€24.99	€28.87 overcharge (+16%)
20kg Bag	€42.49	€51.40 overcharge (+21%)
Priority Boarding	€15	€35.61 overcharge (+137%)

## esky.com

Scam/Service	Ryanair	esky.com
"Premium Service Support"	Free	£9.99 overcharge
10kg Bag	£23.99	£29 overcharge (+21%)
20kg Bag	£42.49	£53 overcharge (+25%)

## Supersaver.com

Scam/Service	Ryanair	Supersaver.com
"Standard Service Support"	Free	€16 overcharge
"Premium Service Support"	Free	€28 overcharge
"Premium+ Service Support"	Free	€30 overcharge
10kg Bag	€24.99	€88 overcharge (+252%)

# Kiwi.com “Processing Fee”

Kiwi.com

Service levels and fees | Help | Kiwi.com

kiwi.com/en/help/search/article/service-levels-and-fees-178/

Home > Article

## Service levels and fees

You can choose between **3 service levels** with **different processing fees** for additional services such as changing personal details (name change, passport change, name correction, etc.), selecting **seats**, or adding **baggage**. A higher service level also means **faster customer support** — we'll prioritize your call in our queue.

*You can add additional services and make changes **up to 48 hours** before the start of your trip.*

### Basic Services

- €30 processing fee for each additional service (on top of the fee charged by the carrier)
- No priority in the queue when you call us. Customers with Plus or Premium services will get answered first.

### Plus Services

- €10 processing fee for each additional service (on top of the fee charged by the carrier)
- Shorter wait time for customer support. You'll skip the customers with Basic Services in the queue.

### Premium Services

- No processing fee for additional services. You'll only pay what the carrier charges.
- Shortest wait time for customer support. You'll have the highest priority in our queue when you call.

*! If you're already traveling, we'll prioritize your call regardless of your service level. We'll be there for you as fast as we can.*

[Upgrade service package](#)

Did this article help you?

Yes  No

**+€30 overcharge**

# Kiwi.com "Service Support"

Kiwi.com

The screenshot shows the Kiwi.com booking interface for a flight from Dublin to Madrid on 5 January. The progress bar indicates the current step is 'Ticket fare'. The selected fare is 'Saver'. An upgrade offer for 'Premium Services' for 15€ is highlighted with a red circle and labeled 'recommended'. A red callout box on the right states: '+€15 overcharge' and '€0 on Ryanair.com'. The total price including fees is shown as 23€ for 1 passenger. The interface also includes a 'Back' button, a 'Continue' button, and a footer stating 'www.kiwi.com is owned and operated by Kiwi.com s.r.o., Czech Republic'.

# Kiwi.com Allocated Seats

### Kiwi.com - €39.40 (+107% overcharge)

Dublin - Madrid, 5 January

kiwi.com/en/booking?activeStep=3&backToSearchUrl=https%3A%2F%2Fwww.kiwi.com%2F... Error

KIWI.COM EUR Help & support

Dublin - Madrid 0 €

1x Passenger 23 €

Automatic flight check-in FREE

Total (EUR) 23 €

Total price including all taxes and fees

Base fare: 24.99 €

Our service fee: -1.99 €

Standard (24.40 € - 39.40 €) Unavailable seat

\* Seat with some conditions

A	B	C	D	E	F
EXIT					EXIT
Economy class (rows 1 - 33)					
50€	50€	50€			
39€	39€	39€	50€	50€	50€
39€	39€	39€			
39€	39€	39€			
39€	39€	39€			
35€	35€	35€	35€	35€	35€
29€	29€	29€	29€	29€	29€
29€	29€	29€	29€	29€	29€
29€	29€	29€	29€	29€	29€

Assign seat 3-C to yourself? 39.40 € (Standard)

Cancel Confirm

**+107% overcharge**

### Ryanair.com - €19.00

Ryanair

ryanair.com/gb/en/trip/flights/seats?tpAdults=1&tpTeens=0&tpChildren=0&tpInfants=0... Error

RYANAIR FAQ Fees Contact us €24.99

where you want or Option 2: Select seats later

Recommended  Select your own

Select any seat you like

Check-in 60 days pre-departure

Dublin to Madrid Passengers

Aisle 03C €19.00

Continue

Row	A	B	C	D	E	F
1	XL	XL	XL			
2	€19			€30	XL	XL
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
14						
15						
16	XL	XL	XL	XL	XL	XL

# Kiwi.com Allocated Seats

## Kiwi.com - €24.40 (+144% overcharge)

Dublin - Madrid, 5 January

0 €

24€	24€	24€	24€	-	-
24€	24€	24€	23	24€	24€
24€	24€	24€	24€	24€	24€
24€	24€	24€	24	X	X
24€	24€	24€	24€	-	-
24€	24€	24€	25	X	X
24€	24€	24€	24€	24€	-
24€	24€	24€	26	24€	24€
24€	24€	24€	24€	24€	24€
24€	24€	24€	27	X	X
24€	24€	24€	24€	-	-
24€	24€	24€	28	24€	24€
24€	24€	24€	24€	24€	24€
24€	24€	24€	29	24€	24€
24€	24€	24€	24€	24€	24€
24€	24€	24€	26€	26€	-
26€	26€	26€	26€	26€	-
26€	26€	26€	26€	26€	-
26€	26€	26€	33	26€	26€
26€	26€	26€	26€	26€	26€

1x Passenger 23 €  
Automatic flight check-in FREE

Total (EUR) **23 €**

Total price including all taxes and fees

Base fare: 24.99 €  
Our service fee: -1.99 €

**+144% overcharge**

Assign seat 29-C to yourself?  
24.40 € (Standard)

Continue

## Ryanair.com - €10

Ryanair

€24.99

front

STRETCH OUT FOR LESS - €21

BEST VALUE AT THE BACK - €11

€10

€12

Continue

29C  
€10.00

# Kiwi.com 20kg Bag

## Kiwi.com - €64.33 (+51% overcharge)

Dublin - Madrid, 5 January

kiwi.com/en/booking?activeStep=0&backToSearchUrl=https%3A%2F%2Fwww.kiwi.com%2F... Error

EUR Help & support

03 April 2022

1x Passenger 23 €  
Automatic flight check-in FREE  
Total (EUR) 23 €  
Total price including all taxes and fees  
Base fare: 24.99 €  
Our service fee: -1.99 €

### Cabin or carry-on baggage

Select one option:

- 1x personal item**  
Must fit under front seat  
20 x 25 x 40 cm  
0 €
- Carry-on bundle** (Popular)  
1x personal item (10 kg) + 1x cabin bag (10 kg) + Priority boarding  
20 x 25 x 40 cm 20 x 40 x 55 cm Skip the queue  
45.40 €

### Checked baggage

Select one option:

- 1x checked bag** 20 kg  
81 x 119 x 119 cm  
64.33 €
- 2 x checked bags** 20 kg each  
81 x 119 x 119 cm  
128.66 €

**+51% overcharge**

I don't need checked baggage

Feedback

## Ryanair.com - €42.49

Ryanair

ryanair.com/gb/en/trip/flights/bags?tpAdults=1&tpTeens=0&tpChildren=0&tpInfants=0... Error

RYANAIR FAQ Fees Contact us Log in €24.99

### in Bags

1 Cabin Bag & 2 Cabin Bags  
Board first on board  
1 Cabin Bag & 1 Small Bag

**Bag only**  
Standard queue  
Must fit under the seat

- 1 Small Bag  
40 x 20 x 25 cm  
fits under your seat
- or  
Priority & 2 Cabin Bags  
40 x 20 x 25 cm and 55 x 40 x 20 cm

### Dublin to Madrid

1 Small Bag only  
Included with fare

Add for €15.00

### to check in any bags?

### Check-in Bags

Check them at the check-in desk  
Card hands-free  
Best price if you buy it now  
More info

- 10kg Check-in Bag  
55 x 40 x 20 cm  
1 bag per passenger
- 20kg Check-in Bag  
120 x 120 x 80 cm  
Up to 3 bags per passenger  
Cheapest time to buy

### Dublin to Madrid

Add €24.99

0  €42.49



# Kiwi.com Priority Boarding

## Kiwi.com - €45.40 (+203% overcharge)

Dublin - Madrid, 5 January

03 | April | 2002

1x Passenger 23 €  
Automatic flight check-in FREE  
Total (EUR) 23 €  
Total price including all taxes and fees  
Base fare: 24.99 €  
Our service fee: -1.99 €

**Cabin or carry-on baggage**  
Select one option:

- 1x personal item (Must fit under front seat) - 0 €
- Carry-on bundle (Popular)** - 45.40 €  
1x personal item (10 kg) + 1x cabin bag (10 kg) + Priority boarding  
20 x 25 x 40 cm | 20 x 40 x 55 cm | Skip the queue

**Checked baggage**  
Select one option:

- 1x checked bag (20 kg) - 64.33 €
- 2 x checked bags (20 kg each) - 128.66 €

**+203% overcharge**

## Ryanair.com - €15

Ryanair

RYANAIR | FAQ | Fees | Contact us | Log in | €24.99

**in Bags**

Priority & 2 Cabin Bags  
Be the first on board  
1kg Cabin Bag & 1 Small Bag

Bag only  
Standard queue  
Must fit under the seat

40 x 20 x 25 cm | 1 Small Bag fits under your seat

OR

40 x 20 x 25 cm and 55 x 40 x 20 cm | Priority & 2 Cabin Bags

Dublin to Madrid

1 Small Bag only (Included with fare)

Add for €15.00

to check in any bags?

**Check-in Bags**  
Check them at the check-in desk  
Card hands-free  
Best price if you buy it now  
More info

55 x 40 x 20 cm | 10kg Check-in Bag (1 bag per passenger)

120 x 120 x 80 cm | 20kg Check-in Bag (Up to 3 bags per passenger)  
Cheapest time to buy

Dublin to Madrid

Add €24.99 | 0 | €42.49

# eDreams.com “Flight Change Fee”

The screenshot shows the eDreams.com website with the 'Terms and Conditions' page open. The browser address bar shows 'edreams.com/terms-and-conditions/'. The page title is 'eDreams Terms and Conditions'. On the left, there is a 'Contents' table of contents with 10 items. Item 3, 'Purchase conditions', is highlighted. The main content area shows section 3.1 'Cancellations and changes', with subsection 3.1.1. A red box highlights the text: 'request with your Travel Supplier(s), by charging a service fee of up to sixty euro (€60) per person and route cancelled and/or changed. Please note that our services fees for managing cancellations and/or changes do not include the amounts eventually charged by your Travel Supplier(s), according to their terms and conditions. If you wish to order a cancellation or a change through eDreams, please contact us via our Help Centre. These requests cannot be processed by email.' To the right of this text, a red box contains the text '+€60 overcharge'. The bottom of the page shows a Windows taskbar with various icons and a system clock showing 09:47 on 01/12/2023.

Contents	
1. Use of the platform	
2. How the platform works	
3. Purchase conditions	
4. Intellectual and industrial property	
5. Other applicable terms and conditions	
6. Applicable law	
7. Annex 1. Specific information for flights	
8. Annex 2. Specific information for hotels	
9. Annex 3. Specific information for travel packages	
10. Annex 4. Specific information for other products and services	

**3. Purchase conditions**

**3.1. Cancellations and changes**

3.1.1. The chance to cancel or change a travel product or service purchased through this Platform, as well as the way to do so, will depend on the terms and conditions of your Travel Supplier(s), which are usually according to the sort of fare chosen (i.e. low cost fares do not usually allow changes or cancellations). eDreams can assist You to find out whether Your fare allows changes or cancellation and, if you wish, eDreams can also manage your request with your Travel Supplier(s), by charging a service fee of up to sixty euro (€60) per person and route cancelled and/or changed. Please note that our services fees for managing cancellations and/or changes do not include the amounts eventually charged by your Travel Supplier(s), according to their terms and conditions. If you wish to order a cancellation or a change through eDreams, please contact us via our [Help Centre](#). These requests cannot be processed by email.

3.1.2. According to Article 103.a) of the Royal Decree 1/2007, of 16th of November, by which it is approved the General Law on Consumers and Users Rights, we inform You that once your purchase is confirmed, the mediation service provided by edreams is considered as totally executed and therefore you are not entitled to use your withdrawal right anymore.

**3.2. Prices and payment methods**

3.2.1. You will see total price of your order with the corresponding breakdown, once You have selected the Travel Services You want to order, which is before You will be bound by any contract or take any payment obligation. Such total price will include the price of all of selected travel services, including optional services, and eDreams' service fees. Please note that eDreams' services fees are non-refundable. This is because the service fees are charged for the mediation services provided by eDreams,

# eDreams.com "Service Support"

The screenshot shows the eDreams.com website interface. At the top, the browser address bar displays 'edreams.com/travel/secure/#payment/13559597309/'. The main content area is titled 'Choose your level of support' and features a table with three columns: Basic, Standard (marked 'Most popular'), and Premium. The table lists various support options and their availability across the three levels. The Standard option is priced at €7.99 per passenger, and the Premium option is priced at €17.99 per passenger. A red box on the right side of the image highlights the text '€17.99 overcharge' and '€0 on Ryanair.com'. Below the support options, there is an 'Automatic check-in' section for €8.00 per person and segment. The browser's taskbar at the bottom shows the time as 09:43 on 01/12/2023.

Support Option	Basic	Standard (Most popular)	Premium
Confirmation email on demand	-	✓	✓
Live updates on your flights and COVID-19 travel restrictions	-	✓	✓
Flight booking confirmation by SMS	-	✓	✓
Mobile flight alerts notifications	-	✓	✓
Preferential customer service	-	-	✓
Priority refund	-	-	✓
<b>Price</b>	<b>Included</b> no additions	<b>€ 7.99</b> per passenger	<b>€ 17.99</b> per passenger

**Automatic check-in** € 8.00 per person and segment

We'll sort out your check-in and get your boarding pass for you. [More information](#)

€17.99 overcharge  
€0 on Ryanair.com

# eDreams.com “Failed Payment Fee”

The screenshot shows the eDreams.com website with the 'Terms and Conditions' page open. The browser's address bar shows 'edreams.com/terms-and-conditions/'. The page title is 'eDreams Terms and Conditions'. On the left, there is a 'Contents' table of contents with 10 items. The main content area is under section '3.2. Prices and payment methods'. Sub-section '3.2.1.' describes the total price breakdown. Sub-section '3.2.2.' states that if an order cannot be processed due to an invalid credit or debit card, eDreams will charge an additional service fee of up to sixty euros (€60) and will provide instructions for payment. A red box highlights this specific clause. To the right of the screenshot, a red box contains the text '+€60 overcharge €0 on Ryanair.com'. The Windows taskbar at the bottom shows the date as 01/12/2023 and the time as 10:27.

Contents	
1.	Use of the platform
2.	How the platform works
3.	Purchase conditions
4.	Intellectual and industrial property
5.	Other applicable terms and conditions
6.	Applicable law
7.	Annex 1. Specific information for flights
8.	Annex 2. Specific information for hotels
9.	Annex 3. Specific information for travel packages
10.	Annex 4. Specific information for other products and services

and therefore you are not entitled to use your withdrawal right anymore.

### 3.2. Prices and payment methods

3.2.1. You will see total price of your order with the corresponding breakdown, once You have selected the Travel Services You want to order, which is before You will be bound by any contract or take any payment obligation. Such total price will include the price of all of selected travel services, including optional services, and eDreams' service fees. Please note that eDreams' services fees are non-refundable. This is because the service fees are charged for the mediation services provided by eDreams, which are fulfilled when the booking has been confirmed to You.

3.2.2. eDreams' service fees will vary according to the products or services included in your order, the channel used and other factors. In the event that Your order cannot be processed because You use a invalid credit or debit card, eDreams will charge You an additional service fee of up to sixty euro (€60) and will provide You with instructions to make the payment of Your order effective. Once full payment has been made by You, the additional service fee will be refunded by deducting it from total price of Your order. You will not receive any of the services ordered until full payment has been received. Note that price of the services at the moment you completed Your purchase by clicking ACCEPT AND PURCHASE may change due to the elapsed time between completing Your purchase and the moment on which Your payment has been received in full. In such case, to process Your order You must accept the price of the travel service(s) which is applicable at the moment the full payment has been received. In the event that any problem arises relating to you payment, we will contact You within forty-eight (48) hours from your order (or within twenty-four (24) hours if You are traveling within forty eight (48) hours) and will instruct You to make the payment effective.

3.2.3. If you order includes one or more flights, be aware that some airlines

**+€60 overcharge  
€0 on Ryanair.com**

# eDreams.com 10kg Bag

## eDreams.com - €50 (+100% overcharge)

edreams.com/travel/secure/#details/13559597309/

3 January 2000

Nationality: United States

+ Add another adult

**+100% overcharge**

Avoid sky-high baggage fees at the airport

Departure: Dublin → Madrid

0 x **Add baggage**

1 x bag (10kg)	€ 50.00
1 x bag (20kg)	€ 72.47
2 bags (30kg total)	€ 115.27
2 bags (40kg total)	€ 137.73
3 bags (50kg total)	€ 180.41

Contact details

Only used to verify your booking and not for other purposes

Country code: Spain (+34)

Phone number

09:41 01/12/2023

## Ryanair.com - €24.99

ryanair.com/gb/en/trip/flights/bags?tpAdults=1&tpTeens=0&tpChildren=0&tpInfants=0...

RYANAIR | FAQ | Fees | Contact us | Log in | €24.99

### in Bags

1 Cabin Bag & 2 Cabin Bags

1 Cabin Bag & 1 Small Bag

Board First

1 Small Bag (40 x 20 x 25 cm) fits under your seat

Priority & 2 Cabin Bags (40 x 20 x 25 cm and 55 x 40 x 20 cm)

### Dublin to Madrid

1 Small Bag only (Included with fare)

Add for €15.00

### to check in any bags?

10kg Check-in Bag (55 x 40 x 20 cm) 1 bag per passenger

20kg Check-in Bag (120 x 120 x 80 cm) Up to 3 bags per passenger

### Dublin to Madrid

Add €24.99

€42.49

09:33 01/12/2023

# eDreams.com 20kg Bag

## eDreams.com - €72.47 (+71% overcharge)

edreams.com/travel/secure/#details/13559597309/

3 | January | 2000

Nationality: United States

+ Add another adult

### Add check-in bags

No check-in bags added for your flight

Avoid sky-high baggage fees at the airport

Departure: Dublin → Madrid

1 x bag (10kg)	€ 50.00
1 x bag (20kg)	€ 72.47
2 bags (30kg total)	€ 115.27
2 bags (40kg total)	€ 137.73
3 bags (50kg total)	€ 180.41

### Contact details

Only used to verify your booking and not for marketing purposes

Email: [Redacted]

[Redacted]

[Redacted]

Phone number: [Redacted]

**+71% overcharge**

09:41 01/12/2023

## Ryanair.com - €42.49

ryanair.com/gb/en/trip/flights/bags?tpAdults=1&tpTeens=0&tpChildren=0&tpInfants=0...

RYANAIR | FAQ | Fees | Contact us | [Redacted] | Log in | €24.99

### in Bags

1 Cabin Bag & 2 Cabin Bags

1 Cabin Bag & 1 Small Bag

Bag only

Standard queue

Must fit under the seat

40 x 20 x 25 cm

1 Small Bag fits under your seat

or

40 x 20 x 25 cm and 55 x 40 x 20 cm

Priority & 2 Cabin Bags

### Dublin to Madrid

1 Small Bag only  
Included with fare

Add for €15.00

### to check in any bags?

Check-in Bags

Present them at the check-in desk

Standard hands-free

Best price if you buy it now

More info

55 x 40 x 20 cm

10kg Check-in Bag  
1 bag per passenger

120 x 120 x 80 cm

20kg Check-in Bag  
Up to 3 bags per passenger

Cheapest time to buy

### Dublin to Madrid

Add €24.99

0 €42.49

09:33 01/12/2023

# Opodo.com “Flight Cancellation Fee”

## Opodo.com

The screenshot shows a web browser window with the URL `opodo.com/customer-service/#/cancellation/flight/how-cancel-flight`. The page features the Opodo logo at the top left. The main heading is "How can I cancel my flight?". Below this, there is a paragraph explaining that cancellations are possible online but not always result in a refund. A second paragraph states that the refund amount depends on fare conditions. A red-bordered box highlights a key sentence: "Some airlines may also apply a cancellation fee, and there are always elements of a booking that are non-refundable. Opodo will charge **60€** administration fee per ticket (unless you have selected a Standard or Premium option)." Further down, there are sections for "How do I cancel my booking?" with a "Manage my booking" button, and a "Cancel Now" button. The browser's taskbar at the bottom shows the time as 08:57 on 04/12/2023.

**+€60 overcharge**  
**€0 on Ryanair.com**



# Opodo.com “Service Support”

## Opodo.com

Passengers

Passenger's name	Type	Date of birth	Check-in baggage
[REDACTED]	Adult	03/01/1999	No check-in baggage

Why wait? This is one of the best deals we've seen all day. Book now!

### Choose your level of support

Support Option

	Basic	Most popular Standard	Premium
Confirmation email on demand	-	✓	✓
Live updates on your flights and COVID-19 travel restrictions	-	✓	✓
Flight booking confirmation by SMS	-	✓	✓
Mobile flight alerts notifications	-	✓	✓
Preferential customer service	-	-	✓
Priority refund	-	-	✓
<b>Included</b> no additions		<b>€ 7.99</b> per passenger	<b>€ 17.99</b> per passenger
<b>Select</b>		<b>Select</b>	<b>Select</b>

Recommended for a stress-free trip

### Automatic check-in

€ 8.00 per person and segment

We'll sort out your check-in and get your boarding pass for you.

[+ Add](#)

**€17.99 overcharge**  
**€0 on Ryanair.com**



# Opodo.com 10kg Bags

## Opodo.com - €47.60 (+90% overcharge)

opodo.com/travel/secure/#details

opodo.com/travel/secure/#details/13595217945/

Nationality  
United States

+ Add another adult

### Baggage allowance

No check-in bags added for your flight

Avoid sky-high baggage fees at the airport

Departure  
Dublin → Madrid

0 x **Add baggage**

1 x bag (10kg)	€ 47.60
1 x bag (20kg)	€ 71.84
2 bags (30kg total)	€ 112.76
2 bags (40kg total)	€ 136.99
3 bags (50kg total)	€ 178.04

### Contact details

Only used to verify your booking and no

Email

Confirm email

Country code  
United States (+1)

Phone number

**+90% overcharge**

08:50  
04/12/2023

## Ryanair.com - €24.99

Ryanair

ryanair.com/ie/en/trip/flights/bags?tpAdults=1&tpTeens=0&tp...

RYANAIR

FAQ | Fees | Contact us | Sign up | Log in | €24.99

Small Bag  
40 x 20 x 25 cm  
1 Small Bag fits under your seat

or

Priority & 2 Cabin Bags  
40 x 20 x 25 cm and 55 x 40 x 20 cm

1 Small Bag only  
Included with fare

Add for €17.50

any bags?

10kg Check-in Bag  
55 x 40 x 20 cm  
1 bag per passenger

20kg Check-in Bag  
120 x 120 x 80 cm  
Up to 3 bags per passenger  
Cheapest time to buy

Add **€24.99**

€42.49

08:55  
04/12/2023

# Opodo.com 20kg Bags

## Opodo.com - €71.84 (+69% overcharge)

opodo.com/travel/secure/#details/13595217945/

Nationality: United States

+ Add another adult

### Baggage allowance

No check-in bags added for your flight

Avoid sky-high baggage fees at the airport

Departure: Dublin → Madrid

0 x [Add baggage](#)

1 x bag (10kg)	€ 47.60
1 x bag (20kg)	€ 71.84
2 bags (30kg total)	€ 112.76
2 bags (40kg total)	€ 136.99
3 bags (50kg total)	€ 178.04

### Contact details

Only used to verify your booking and no...

Email:

Confirm email:

Country code: United States (+1)

Phone number:

**+69% overcharge**

08:50 04/12/2023

## Ryanair.com - €42.49

ryanair.com/ie/en/trip/flights/bags?tpAdults=1&tpTeens=0&tp...

RYANAIR | FAQ | Fees | Contact us | €24.99

Small Bag: 40 x 20 x 25 cm. 1 Small Bag fits under your seat.

or

Priority & 2 Cabin Bags: 40 x 20 x 25 cm and 55 x 40 x 20 cm.

1 Small Bag only (Included with fare) | Add for €17.50

### any bags?

10kg Check-in Bag (55 x 40 x 20 cm): 1 bag per passenger. €24.99

20kg Check-in Bag (120 x 120 x 80 cm): Up to 3 bags per passenger. Cheapest time to buy.

€24.99 | €42.49

08:55 04/12/2023

# Trip.com "Service Support"

Trip.com

The screenshot shows the Trip.com website interface. At the top, there are browser tabs and a URL bar. The main content area is divided into two columns. The left column is titled "Trip.com Service Package" and contains two options: "Platinum" and "Basic". The "Platinum" option is selected and has a price of €10.00, which is circled in red. The "Basic" option has a price of €0.00. Below these options, there are some terms and conditions. The right column is titled "Price Details" and shows a breakdown of costs for "Tickets (1 Adult)". It lists "Baggage" (Checked, Carry-on, Personal item) and "Upgrades" (Smart Check-in, 12% Off Airport Transfers). The total price is €53.76. A red box on the right side of the screenshot highlights the difference between the Trip.com price and the Ryanair price.

Service Package	Price
Platinum	€ 10.00
Basic	€ 0.00

Item	Price
Tickets (1 Adult)	
Checked Baggage	Not included
Carry-on Baggage	Not included
Personal item	Free
Smart Check-in	€ 0.00
Dublin - Madrid	€ 0.00 x 1
12% Off Airport Transfers	Free
<b>Total</b>	<b>€ 53.76</b>

€10 overcharge  
€0 on Ryanair.com

# Trip.com 10kg Bags

**Trip.com - €28.87 (+16% overcharge)**

Assistance S.A. (IPA) UK Branch, which is part of the AXA Group, and a Branch of IPA SA.  
• All Premiums Include Insurance Premium Tax.

**Additional Baggage Allowance**  
Save more by adding baggage allowance now. Bring along everything you need for your journey. [View Airline Baggage Policy](#) | [Cancellation & Change Policies for Additional Baggage](#)

Personal Item	Carry-on Baggage	Checked Baggage
(40*20*25 cm)	Please contact the airline for detailed baggage size regulations	Please contact the airline for detailed baggage size regulations
1 piece Included	No free baggage allowance	No free baggage allowance

**Price Details**

Tickets( 1 Adult )

**Baggage**

Adult [Redacted]

Checked Baggage Not included

Carry-on Baggage Not included

Personal item Free

**Upgrades**

Smart Check-in € 0.00

Dublin - Madrid € 0.00 x 1

**Total € 53.69**

+ Trip Coins +15

**Smart Check-in** Free

You will receive your boarding pass via email no later than 12 hours before departure.

Please enter ID info (you can also add this after payment).

**Contact Details**

Contact name [Redacted] Email [Redacted] Mobile phone [Redacted]

**Promo Codes**

**+16% overcharge**

**Ryanair.com - €24.99**

RYANAIR | FAQ | Fees | Contact us | Sign up | Log in | €24.99

**in Bags**

1 Small Bag fits under your seat

OR

Priority & 2 Cabin Bags

**Dublin to Madrid**

1 Small Bag only  
Included with fare

Add for €15.00

**to check in any bags?**

**10kg Check-in Bag**  
1 bag per passenger

**20kg Check-in Bag**  
Up to 3 bags per passenger  
Cheapest time to buy

**€24.99**

# Trip.com 20kg Bags

**Trip.com - €51.40 (+21% overcharge)**

Assistance S.A. (IPA) UK Branch, which is part of the AXA Group, and a Branch of IPA SA.  
 • All Premiums Include Insurance Premium Tax.

**Additional Baggage Allowance**  
 Save more by adding baggage allowance now. Bring along everything you need for your journey. [View Airline Baggage Policy](#) | [Cancellation & Change Policies for Additional Baggage](#)

Personal item	Carry-on Baggage	Checked Baggage
(40*20*25 cm)	Please contact the airline for detailed baggage size regulations	Please contact the airline for detailed baggage size regulations
1 piece Included	No free baggage allowance	No free baggage allowance

**Price Details**

Tickets (1 Adult) ▾

**Baggage**

Ad [redacted]

Checked Baggage Not included

Carry-on Baggage Not included

Personal item Free

**Upgrades**

Smart Check-in € 0.00

Dublin - Madrid € 0.00 x 1

**Total € 53.69**

Trip Coins +15

**Smart Check-in** Free

No extra baggage

1 piece(s), total 10 kg	€ 28.87
1 piece(s), total 20 kg	€ 51.40
2 piece(s), total 30 kg Max. weight per piece: 20 kg	€ 66.10
2 piece(s), total 40 kg Max. weight per piece: 20 kg	€ 102.93

You will receive your boarding pass via email no later than 12 hours before departure.

Please enter ID info (you can also add this after payment).

**Contact Details**

[redacted]

**Promo Codes**

**+21% overcharge**

**Ryanair.com - €42.49**

RYANAIR | FAQ | Fees | Contact us | [redacted] log in | €24.99

**in Bags**

1 Small Bag fits under your seat

OR

Priority & 2 Cabin Bags

**Dublin to Madrid**

1 Small Bag only  
Included with fare

Add for €15.00

**to check in any bags?**

**Check-in Bags**

10kg Check-in Bag 1 bag per passenger

20kg Check-in Bag Up to 3 bags per passenger

**Dublin to Madrid**

Add €24.99

**€42.49**



# Trip.com Priority Boarding

**Trip.com - €35.61 (+137% overcharge)**

Assistance S.A. (IPA) UK Branch, which is part of the AXA Group, and a Branch of IPA S.A.  
 • All Premiums Include Insurance Premium Tax.

**Additional Baggage Allowance**  
 Save more by adding baggage allowance now. Bring along everything you need for your journey. [View Airline Baggage Policy](#) | [Cancellation & Change Policies for Additional Baggage](#)

Personal item	Carry-on Baggage	Checked Baggage
(40*20*25 cm)	Please contact the airline for detailed baggage size regulations	Please contact the airline for detailed baggage size regulations
1 piece Included	No free baggage allowance	No free baggage allowance
<a href="#">Add</a>	<a href="#">Add</a>	<a href="#">Add</a>

**Smart Check-in** Free  
 1 piece(s), total 10 kg  
 >> Faster boarding  
 € 35.61

You will receive your boarding pass via email no later than 12 hours before departure

Please enter ID info (you can also add this after payment).

**Price Details**  
 Tickets( 1 Adult )  
**Baggage**  
 Checked Baggage Not included  
 Carry-on Baggage Not included  
 Personal item Free  
**Upgrades**  
 Smart Check-in € 0.00  
 Dublin - Madrid € 0.00 x1  
**Total € 53.69**  
 Trip Coins +15

**Contact Details**  
 Contact name [Redacted]  
 Email [Redacted]  
 Mobile phone [Redacted]

**Promo Codes**

13:58 01/12/2023

**Ryanair.com - €15**

**RYANAIR** | [FAQ](#) | [Fees](#) | [Contact us](#) | [Sign up](#) | [Log in](#) | €24.99

**in Bags**  
 Priority & 2 Cabin Bags  
 Be the first on board  
 10kg Cabin Bag & 1 Small Bag

**Bag only**  
 Standard queue  
 Must fit under the seat

40 x 20 x 25 cm  
**1 Small Bag**  
 fits under your seat

OR

40 x 20 x 25 cm and 55 x 40 x 20 cm  
**Priority & 2 Cabin Bags**

**Dublin to Madrid**  
 [Redacted]  1 Small Bag only  
 Included with fare  **Add for €15.00**

**check-in any bags?**

**check-in Bags**  
 Check them at the check-in desk  
 Standard hands-free  
 Best price if you buy it now  
 More info

55 x 40 x 20 cm  
**10kg Check-in Bag**  
 1 bag per passenger

120 x 120 x 80 cm  
**20kg Check-in Bag**  
 Up to 3 bags per passenger  
 Cheapest time to buy

**Dublin to Madrid**  
 [Redacted] [Add](#) €24.99  [+](#) €42.49

09:33 01/12/2023

## esky.com "Service Support"

The screenshot shows a web browser window with the URL `esky.co.uk/booking/P9F7LO9V8DJYHROQPNO/2?partner_id=ESKYUK`. The page displays several service options for a flight from Dublin (IE) to Madrid (ES):

- Protect luggage and electronics while travelling:** Insure all luggage and electronic equipment against theft, loss or damage. Insurance scope and exclusions. **total price: £0.58**
- Online check-in:** If you don't purchase this service now, you will most likely have to do the check-in by yourself. We will not be able to help you or prepare your boarding passes. With this service, you won't have to remember about check-in date and time! We will ask you to give us necessary details and after the airline makes the check-in available, we will check in you and the passengers travelling with you. You will receive boarding passes on your e-mail from 48 to 8 hours before the flight.\* **per person: £6.89**
- Service package:** Make yourself calm and comfortable! You will save when making changes to your ticket or ordering other services associated with your flight. Price of the Service package does not include fees that the airline might charge for said amenities. **76% off!**
  - ✓ ticket changes, including date, route or name according to airline and fare conditions **£22.40**
  - ✓ order additional or special luggage **£9.20**
  - ✓ preferred seating support **£9.20**Standard price: ~~£40.80~~  
**The price for you: £9.99** (circled in red)

At the bottom, there is a **Contact details** section with input fields for E-mail and Re-enter e-mail, and a Phone number field.

A red callout box on the right side of the screenshot contains the text: **£9.99 overcharge** and **£0 on Ryanair.com**.

# esky.com 10kg Bags

## esky.com - £29 (+21% overcharge)

Dublin (IE) → Madrid (ES) - Trip

esky.co.uk/booking/PSMPAWS0BO7JCTO5VS0L/2?partner\_id=ESKYUK

First name \* [Redacted] Surname \* [Redacted]

Date of birth \* 3 January 2000 Title \* Mr.

### Hand luggage

Personal item 40 x 25 x 20 cm **included**

### Checked luggage

<input type="radio"/> No checked luggage	
<input checked="" type="radio"/> Checked luggage 55 x 40 x 20 cm, 10 kg	<b>£29.00</b>
<input type="radio"/> Checked luggage 120 x 120 x 80 cm, 20 kg	£53.00

Protect luggage and electronics while travelling  
total price **£0.58**

Online check-in  
per person **£6.89**

**+21% overcharge**

## Ryanair.com - £23.99

Ryanair

RYANAIR | FAQ | Fees | Contact us | Sign up | Log in | £30.44

### in Bags

1 Small Bag fits under your seat OR Priority & 2 Cabin Bags

London Stansted to Madrid

1 Small Bag only Included with fare

to check in any bags?

10kg Check-in Bag 1 bag per passenger OR 20kg Check-in Bag Up to 3 bags per passenger

London Stansted to Madrid

add **£23.99**



# esky.com 20kg Bags

## esky.com - £53 (+25% overcharge)

Dublin (IE) → Madrid (ES) - Trip

esky.co.uk/booking/PSMPAWS0BO7JCTO5VS0L/2?partner\_id=ESKYUK

First name \* [Redacted] Surname \* [Redacted]

Date of birth \* 3 January 2000 Title \* Mr.

### Hand luggage

Personal item 40 x 25 x 20 cm **included**

### Checked luggage

- No checked luggage
- Checked luggage 55 x 40 x 20 cm, 10 kg **£29.00**
- Checked luggage 120 x 120 x 80 cm, 20 kg **£53.00****

Protect luggage and electronics while travelling

total price **£0.58**

Online check-in

**+25% overcharge**

per person **£6.89**

76% off

## Ryanair.com - £42.49

Ryanair

RYANAIR

London Stansted to Madrid

1 Small Bag only **£42.49**

10kg Cabin Bag & 1 Small Bag

Bag only

1 Small Bag only **£23.99**

20kg Check-in Bag **£42.49**

10kg Check-in Bag 1 bag per passenger

20kg Check-in Bag Up to 3 bags per passenger

# Supersaver.com “Service Support”

**Supersaver.com**

Supersaver

supersaver.ie/rf/traveler-details

**SUPER SAVER**

1 x 10 kg 88€  
Add your checked baggage now. Up to 50% cheaper than at the airport!

### Configure your trip

**Choose your own bundle**  
Add a bundle and save up to 20% compared to a single product purchase. Choose your option below.

	Standard	Recommended Premium	Premium+
✓ Premium Support	✓	✓	✓
✓ Flight updates by SMS	✓	✓	✓
✓ Check-in	✗	✓	✓
✓ Booking number by SMS	✗	✗	✓
Select *	25€ <b>16€</b> price per person Standard	32€ <b>28€</b> price per person Premium	38€ <b>30€</b> price per person Premium+

I'll go without

**Recommended!**  
**Flexible Ticket**  
✓ Change your ticket date and time up to 24 hours before taking off,

Total price  
**48€** [Show details](#)

16:19  
01/12/2023


**€30 overcharge**  
**€0 on Ryanair.com**


# Supersaver.com 10kg Bags

## Supersaver.com - €88 (+252% overcharge)

Supersaver

supersaver.ie/rf/traveler-details

**Personal item**  
A small bag that must fit under the seat in front of you.  
 **Included**

**Hand baggage**  
Backpack or handbag that goes in the overhead compartment.  
 **Not included**

**Checked baggage**  
Suitcase or other bag that you want to check in.

No checked baggage  
 1 x 10 kg **88€**  
**+ Add your checked baggage now. Up to 50% cheaper than at the airport!**

**Configure your trip**

**Choose your own bundle**  
Add a bundle and save up to 20% compared to a single product purchase. Choose your option below.

	Standard	Premium	Premium
Premium Support		✓	

**+252% overcharge**

Total price **136€** [Show details](#)

16:23 01/12/2023

## Ryanair.com - €24.99

Ryanair

ryanair.com/gb/en/trip/flights/bags?tpAdults=1&tpTeens=0&tpChildren=0&tpInfants=0...

**RYANAIR** | FAQ | Fees | Contact us | Sign up | Log in | €24.99

**in Bags**

**1 Small Bag & 2 Cabin Bags**  
Board the first on board  
1 Standard Cabin Bag & 1 Small Bag

**Bag only**  
Standard queue  
Must fit under the seat

**1 Small Bag**  
fits under your seat  
40 x 20 x 25 cm

**or**

**Priority & 2 Cabin Bags**  
40 x 20 x 25 cm and 55 x 40 x 20 cm

**Dublin to Madrid**

1 Small Bag only  
Included with fare

Add for €15.00

**to check in any bags?**

**check-in Bags**  
Check them at the check-in desk  
Standard hands-free  
Best price if you buy it now  
[More info](#)

**10kg Check-in Bag**  
1 bag per passenger  
55 x 40 x 20 cm

**20kg Check-in Bag**  
Up to 3 bags per passenger  
Cheapest time to buy

**Dublin to Madrid**

**€24.99**

€42.49

09:33 01/12/2023