

## **RYANAIR DECEMBER SURVEY AGAIN EXPOSES EDREAMS & BOOKING.COM OVERCHARGING CONSUMERS (BY OVER 170% ON RYANAIR PRICES)**

Ryanair today (Tues, 10 Dec) released its December OTA Survey which exposes more harmful OTA overcharges by eDreams (& also Booking.com) of over 170%. eDreams charged its customers the biggest mark-up in Dec, overcharging consumers (€15.62) for a reserved seat that costs just €5.62 on Ryanair.com. eDreams also charged consumers more than double the price (€13.18) for Ryanair priority boarding service that cost just €6.18 on Ryanair's website and more than twice the price (€26.99) for a 10kg bag that cost just €12.99 on Ryanair.com.

Booking.com was also exposed for overcharging consumers for flights on other airlines that are much cheaper when booked directly on these airline websites.

### **DECEMBER OTA OVERCHARGES**

#### **EDREAMS**

<b>PRODUCT</b>	<b>EDREAMS PRICE</b>	<b>RYANAIR PRICE</b>	<b>OVERCHARGE</b>
Res. Seat	€15.62	€5.62	+178%
Priority	€13.18	€6.18	+113%
10kg Bag	€26.99	€12.99	+108%

#### **BOOKING.COM**

<b>AIRLINE</b>	<b>PRODUCT</b>	<b>BOOKING.COM PRICE</b>	<b>AIRLINE PRICE</b>	<b>OVERCHARGE</b>
easyJet	Air Fare	£132.15	£112.99	+17%
Vueling	Air Fare	£143.30	£131.47	+9%

Ryanair continues to campaign to protect consumers from the few remaining overcharging OTAs, like eDreams and Booking.com, and calls on EU Govts and consumer authorities to compel all OTAs to offer consumers transparent pricing, just like Ryanair's many "Approved OTA" partners now do.

#### **Ryanair's Dara Brady said:**

*"Our December survey continues to expose OTAs, like eDreams and Booking.com, who continue to overcharge unsuspecting consumers with harmful mark-ups of up to 178% above airline prices for reserved seats, air fares, priority boarding and bags.*

*Ryanair continues to campaign to protect consumers from these few remaining overcharging OTAs, and we call on EU governments and consumer authorities to take urgent action to outlaw these non-transparent OTA practices."*

**ENDS**

**For further info  
please contact:**

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## eDreams – Reserved Seat

**eDreams.com - €15.62 (+178% overcharge)**

BCN - PMI

**Not in the middle?** Due to Ryanair's seat selection policy, you are likely to get a seat in the middle if you don't book in advance.

outbound flight  
BCN - PMI

P1 6C

gang  
6C  
15.62 €

**+178% overcharge**

**Ryanair.com - €5.62**

Barcelona to Palma de Mallorca  
Passengers  
Antonio fdjn  
Change

Continue



Carrier	Seat	Price	Overcharge
eDreams	6C	€15.62	+178%
Ryanair	06C	€5.62	-

### eDreams – Priority

<p><b>eDreams.com</b> - €13.18 (+113% overcharge)</p>	<p><b>Ryanair.com</b> - €6.18</p>
<p><b>Ryanair</b> ⓘ</p> <p><b>Popular</b></p> <ul style="list-style-type: none"><li>Only small luggage (40x20x25 cm) ✓</li><li>10 kg hand luggage + priority boarding ✓</li><li>10 kg check baggage (55 x 40 x 20 cm) ✓</li></ul> <p>An additional charge of €89.00</p> <p><b>+113% overcharge</b></p> <p>Included Selected</p> <p>13.18 € per passenger per flight</p> <p>Choose</p> <p>Sold out Choose</p>	<p><b>Cabin Bags</b></p> <ul style="list-style-type: none"><li>Priority &amp; 2 Cabin Bags</li><li>Get the first on board!</li><li>10kg Cabin Bag &amp; 1 Small Bag</li><li>Small Bag only</li><li>Standard queue</li><li>Wait in under the seat</li></ul> <p>40x20x25 cm 1 Small Bag fits under your seat</p> <p>OR</p> <p>40x20x25 cm and 55x40x20 cm Priority &amp; 2 Cabin Bags</p> <p>Barcelona to Palma de Mallorca</p> <p>Antonio Joffe</p> <p>1 Small Bag only</p> <p>Add for €6.18</p>



## eDreams – 10kg Bag

eDreams.com - €26.99 (+108% overcharge)	Ryanair.com - €12.99
<p>Avoid high baggage fees at the airport</p> <p>Passenger 1 adult</p> <p>outbound flight Barcelona → Palma de Mallorca</p> <p>0 x </p> <p><a href="#">Add Luggage</a> v</p> <p>1 x piece of luggage (10kg)</p> <p>26.99 €</p> <p><b>+108% overcharge</b></p> <p><b>Hand Luggage</b> Check the hand luggage</p>	<p><b>Check-in Bags</b></p> <p>Leave them at the check-in desk:</p> <ul style="list-style-type: none"><li>Board hands-free</li><li>Best price if you buy it now</li><li><a href="#">More info</a></li></ul> <p></p> <p>55 x 40 x 20 cm <b>10kg Check-in Bag</b> 1 bag per passenger</p> <p>Barcelona to Palma de Mallorca</p> <p>AF Antonio Fiji</p> <p><b>Add €12.99</b></p>

### Booking.com - Air Fare

Booking.com - £132.15 (+17% overcharge)	easyJet.com - £112.99												
<p>Best Cheapest direct Flexible ticket upgrade available</p> <p><b>e</b> 07:25 LGW - 19 Dec 2h 35m Direct 11:00 ALC - 19 Dec</p> <p>Standard fare: personal item</p> <p><b>+17% overcharge</b></p> <p><b>£132.15</b></p>	<p>Alicante ago</p> <p>Thursday 19 December</p> <p>Friday 20 December</p> <table border="1"><tr><td>07:25 Departure</td><td>11:00 Arrival</td><td>07:25 Departure</td><td>11:00 Arrival</td></tr><tr><td>19</td><td>+</td><td>+</td><td>19</td></tr><tr><td></td><td><b>£112.99</b></td><td></td><td>£130.99</td></tr></table>	07:25 Departure	11:00 Arrival	07:25 Departure	11:00 Arrival	19	+	+	19		<b>£112.99</b>		£130.99
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19	+	+	19										
	<b>£112.99</b>		£130.99										



## Booking.com – Air Fare

<p><b>Booking.com</b> - £143.30 (+9% overcharge)</p> <p>Flexible ticket upgrade available</p> <p>Vueling</p> <p>14:35 LGW - 20 Dec</p> <p>2h</p> <p>17:35 BCN - 20 Dec</p> <p>Basic fare: personal item</p> <p><b>£143.30</b></p> <p><b>+9% overcharge</b></p>	<p><b>Vueling.com</b> - £131.47</p> <p><b>YOUR TRAVEL PLAN</b></p> <p><b>OUTBOUND 131.47 GBP</b></p> <p>LGW 20/12/2024 BCN</p> <p>14:35 H 17:35 H</p> <p><b>SERVICES 0.00 GBP</b></p> <p><b>FINAL PRICE 131.47 GBP</b></p> <p>No surprises! All taxes and fees are included in the final price.</p>
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