

eDreams - Chinese Details On Bookings - Booking A

eDreams.com - Contact Info	Ryanair.com - Contact Info																																																																								
<p>Contact details</p> <p>Email: [redacted]25@gmail.com ✓ Confirm email: [redacted]25@gmail.com ✓</p> <p>Country code: Ireland (+353) Phone number: [redacted]</p> <p>Address: [redacted] Postcode: [redacted]</p> <p>City: Dublin Country: Ireland</p> <p><input type="checkbox"/> Recommended Securely store details for future purchases</p> <p>You will receive your booking confirmation by email, plus similar travel offers from us. click here.</p>	<p>View Payment - USD</p> <p>Payment Method: [redacted] ExternalAccount</p> <table border="1"> <tr> <td>Credit Card Number</td> <td>Address 1</td> <td>Client IP Address</td> <td>Cookie ID</td> </tr> <tr> <td>XXXXXX [redacted]</td> <td>Nice</td> <td>[redacted]</td> <td>[redacted]</td> </tr> <tr> <td>Expiry Date</td> <td>Address 2</td> <td>Server Name</td> <td>DS Transaction ID</td> </tr> <tr> <td>[redacted]</td> <td>[redacted]</td> <td>[redacted]</td> <td>[redacted]</td> </tr> <tr> <td>CID</td> <td>Address 3</td> <td>MCCCountryCode</td> <td>ECB Mark up</td> </tr> <tr> <td>[redacted]</td> <td>[redacted]</td> <td>FR</td> <td>[redacted]</td> </tr> <tr> <td>Name on Card</td> <td>City</td> <td>MCCCountryName</td> <td>ECB Outcome</td> </tr> <tr> <td>Roisin</td> <td>[redacted]</td> <td>France</td> <td>[redacted]</td> </tr> <tr> <td>Amount</td> <td>Country</td> <td>MCCIssuerCountry</td> <td>Original Market</td> </tr> <tr> <td>31.46</td> <td>FR</td> <td>CHN</td> <td>en-us</td> </tr> <tr> <td>VAT</td> <td>Postal Code</td> <td>MCCIssuerCountryA2</td> <td>Exemption</td> </tr> <tr> <td>[redacted]</td> <td>[redacted]</td> <td>CN</td> <td>[redacted]</td> </tr> <tr> <td>Gate Bag Tag Number</td> <td>State</td> <td>MCCFundingSource</td> <td>Card Acceptor Identifier</td> </tr> <tr> <td>[redacted]</td> <td>[redacted]</td> <td>[redacted]</td> <td>ryanair.com</td> </tr> <tr> <td></td> <td></td> <td>MCCProductType</td> <td>Settlement MID</td> </tr> <tr> <td></td> <td></td> <td>[redacted]</td> <td>[redacted]</td> </tr> <tr> <td></td> <td></td> <td>MCCClass</td> <td>Session Token</td> </tr> <tr> <td></td> <td></td> <td>[redacted]</td> <td>[redacted]</td> </tr> </table>	Credit Card Number	Address 1	Client IP Address	Cookie ID	XXXXXX [redacted]	Nice	[redacted]	[redacted]	Expiry Date	Address 2	Server Name	DS Transaction ID	[redacted]	[redacted]	[redacted]	[redacted]	CID	Address 3	MCCCountryCode	ECB Mark up	[redacted]	[redacted]	FR	[redacted]	Name on Card	City	MCCCountryName	ECB Outcome	Roisin	[redacted]	France	[redacted]	Amount	Country	MCCIssuerCountry	Original Market	31.46	FR	CHN	en-us	VAT	Postal Code	MCCIssuerCountryA2	Exemption	[redacted]	[redacted]	CN	[redacted]	Gate Bag Tag Number	State	MCCFundingSource	Card Acceptor Identifier	[redacted]	[redacted]	[redacted]	ryanair.com			MCCProductType	Settlement MID			[redacted]	[redacted]			MCCClass	Session Token			[redacted]	[redacted]
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eDreams - Chinese Details On Bookings - Booking B

eDreams.com - Contact Info

Contact details

Email: [redacted]25@gmail.com ✓ Confirm email: [redacted]25@gmail.com ✓

Country code: Ireland (+353) Phone number: [redacted]

Address: [redacted] Postcode: [redacted]

City: Dublin Country: Ireland

Recommended Securely store details for future purchases

You will receive your booking confirmation by email, plus similar travel offers from us. [click here.](#)

Ryanair.com - Contact Info

View Payment - USD

Payment Method: [redacted] ExternalAccount

Credit Card Number	Address 1	Client IP Address	Cookie ID
XXXXXX [redacted]	Nice	[redacted]	[redacted]
Expiry Date	Address 2	Server Name	DS Transaction ID
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61.49	FR	CHN	en-us
VAT	Postal Code	MCCIssuerCountryA2	Exemption
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Booked on eDreams with an Irish address

eDreams booked with a French address & Chinese (CN) card issuer

EDREAMS OVERCHARGES

PNR	EDREAMS PRICE	RYANAIR PRICE	OVERCHARGE
Booking A	£37.00	£24.37	52%
Booking B	€78.00	€56.97	37%

eDreams - Air Fare - Booking A

eDreams.com - £37.00 (+52% overcharge)

Leeds Bradford Gdansk Sat. 30/08 1 Change search

Alert for this trip
Set price alert

Fly on a nearby date from £21

Wed, 27 Aug	Thu, 28 Aug	Fri, 29 Aug £21	Sat, 30 Aug £22	Sun, 31 Aug	Mon, 01 Sep	Tue, 02 Sep
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Best: 2h 10' - £22 Cheapest: 2h 10' - £22 Fastest: 2h 10' - £22

Our recommendation for you

DEPARTURE - Ryanair 1 personal item

21:40 2h 10' direct 00:50¹¹

LBA Leeds Bradford, ... GDN Gdansk, Rebiecho...

Non-discounted Price	£37	Discounted Price	£22
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Save £15 in total

Ryanair.com - £24.37

Leeds Bradford ✈️ Gdansk Edit search

One way 30 Aug 1

Flights Seats Bags Extras Review & Pay

Leeds Bradford to Gdansk Sort flights by ▾

28 Aug Thursday £24.91	29 Aug Friday £24.37	30 Aug Saturday £24.37	31 Aug Sunday	01 Sept Monday £30.99
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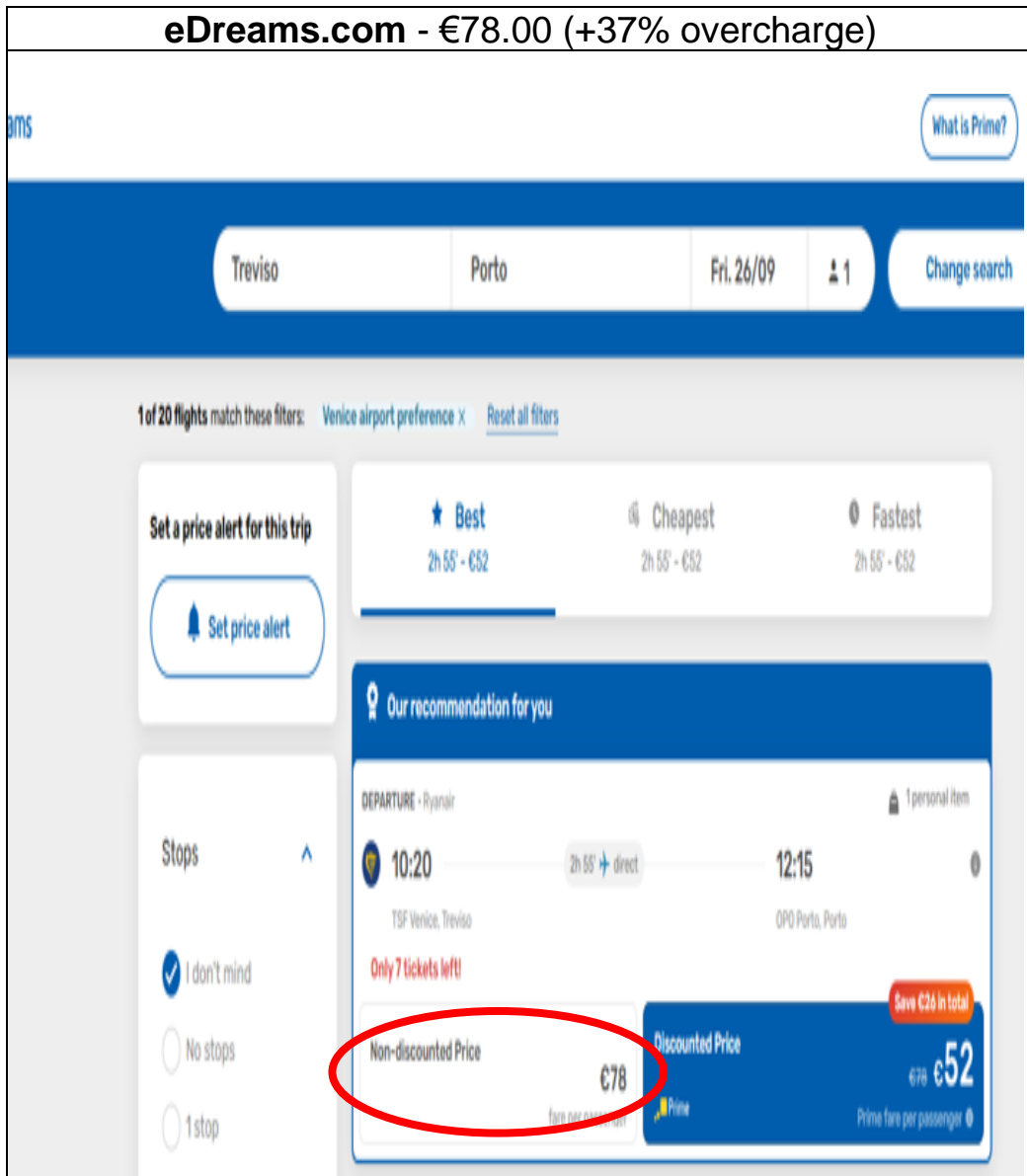
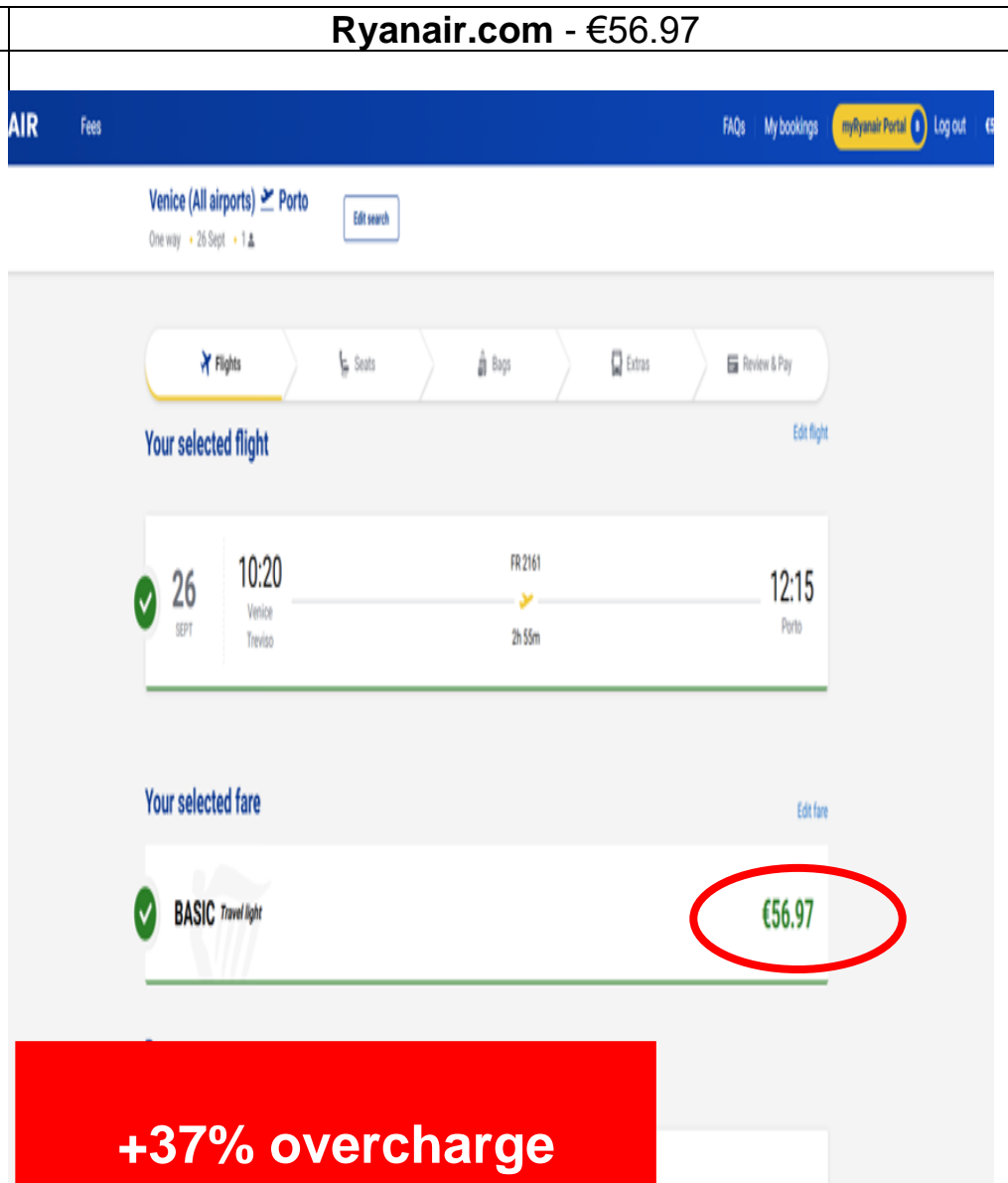
Operated by Buzz 21:40 Leeds Bradford FR 1503 2h 10m 00:50 Gdansk

Basic Fare 5 seats left at this price

~~£26.99~~ **£24.37** Select

+52% overcharge

eDreams - Air Fare - Booking B

eDreams.com - €78.00 (+37% overcharge)	Ryanair.com - €56.97
	

1. Elisabetta, IT

Problem - Customer is overcharged for seats and bags

Cause - eDreams is overcharging customers for FR flights and ancillaries

I hav3 booked a flight to [REDACTED] and the price on my receipt is €193.41.
I was charged €219.61 I cannot see any additional request I made from my side
as extra baggage or seats.
Can you help me to find out why I am paying €26.20 more then expecting?
Thank you

Edream complaints



[REDACTED] sent on 09 Dec 2024 at 16:39:21

2. Ellie, UK

Problem - Customer can't access their booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

I booked a flight with EDreams as I thought it was Ryan Air. I want to confirm if the flight I booked through EDreams is a real Ryan Air flight and I haven't been scammed. The confirmation number is [REDACTED]

Edream complaints ...

[REDACTED] sent on 30 Mar 2025 at 00:20:55

3. Taylor, UK

Problem - Customer can't manage booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

Hi I need help with editing my last name on a booking because when I booked it through eDreams they somehow used the prefix section and put the MS as my last name for an upcoming flight

Edream complaints ""

sent on 30 Mar 2025 at 08:03:48

4. Anna, IE

Problem - eDreams takes payment but does not book flights

Cause - eDreams is not an authorized sales channel for Ryanair flights

Hi

I bought a ticket [REDACTED] on [REDACTED] March [REDACTED] and there is a pending for that transaction on my bank account but when I go to my bookings on Rayanair web and use [REDACTED] as a reference, I get a message that there is no such booking. Apparently I bought the ticket though the company eDreams but I use Ryanair website to do that.

Edream complaints ****

[REDACTED] sent on 31 Mar 2025 at 08:42:39

5. Darius, US

Problem - Customer can't manage booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

Hi

I have made a booking through eDreams but the info I have been provided with isn't recognised.

Edream complaints



sent on 31 Mar 2025 at 09:34:11

6. Jolene, US

Problem - Customer can't manage their booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

To Whom It May Concern:

I have been in queue on the phone to speak to an agent at eDreams for almost 2 hours.

I unknowingly booked a RyanAir flight for me and my husband through eDreams. I am furious that they "scammed" me by pretending to be RyanAir. Anyway, I'm trying to cancel with them and rebook directly with you. They said I have to do it through Ryan Air directly, but I can't seem to get verified. The Confirmation given was [REDACTED] [REDACTED] to [REDACTED] Sept [REDACTED]. Can you help? Or do you have any suggestions/advice?

Many thanks.

[REDACTED]

[REDACTED]

eDreams ...

Edream complaints ...



[REDACTED] sent on 31 Mar 2025 at 21:24:55

7. Matt, UK

Problem - Customer did not receive flight change email (including refund/new flight options)

Cause - eDreams sends fake customer information to Ryanair

The flight time for the Sunday [REDACTED] to [REDACTED] has changed for my friends however I haven't had an update through eDreams so that's why I've come here. Is this anything you can help with?

Edream complaints

[REDACTED] sent on 02 Apr 2025 at 13:46:36

8. Konstantinos, UK

Problem - Customer can't manage their account and booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

Hello

my name is [REDACTED] and i bought a ticket through edreams. Instead of a flight code or something they created an account on your site and made the trip successful. However I had to enter all my data to this account (like my name phone and birthday). However when I am trying to reset my account or remove any personal information you send the email to

[REDACTED], which is their created mail which I never had any access. Please delete this account as I made already the trip and also I don't who uses it or how and in the meantime I got spam mails.

Anyway this is also a loophole on your behalf because each time I try to change or close my account you don't use my phone number but only my mail which is not mine. Obviously i am contacting you from my legitimate account and I want you to close the one that is associated with edreams and has the same info as here.

Edream complaints ...

[REDACTED] sent on 02 Apr 2025 at 16:43:38

9. Martine, UK

Problem - Customer can't access their booking on Ryanair.com

Cause - eDreams sends fake customer information to Ryanair

I scheduled a flight on Ryanair via eDreams some weeks ago. I tried to set up my account with Ryanair, but the Ryanair website and phone app don't recognize my email [REDACTED], the Ryanair confirmation code (on email from eDreams, [REDACTED]), or the eDreams Reference number [REDACTED]

I am WORRIED. Is eDreams a scam???

Or is some technological glitch occurring, preventing your website and phone app from recognizing my reservation???

Please, respond as quickly as possible! My friend and I depart on April 28.

Sincerely,

Martine [REDACTED]

eDreams ...

Edream complaints ...

[REDACTED] sent on 04 Apr 2025 at 23:38:47

10. Christopher, UK

Problem - Customer cannot check-in for flight

Cause - eDreams sends fake customer information to Ryanair

Hi,

I made a booking on what i thought was your website for a return flight to [REDACTED] however it was booked via edreams and now i am unable to check in. I think i have been scammed

Edream complaints



[REDACTED] sent on 07 Apr 2025 at 17:14:20

11. Adetokunbo, IE

Problem - Customer paid for two bags, eDreams only booked one

Cause - eDreams incorrectly charging for Ryanair ancillaries

Good day, I was on flight FR [REDACTED] of [REDACTED] March [REDACTED] from [REDACTED] to Madrid. I booked the flight with eDreams and paid for 2 bags of 40kg but I was told at the airport that they booked for 1 bag of 20kg and I had to pay another €59.99 to take my second bag. I paid with my Visa [REDACTED] ending number [REDACTED]

Can you please help me generate the receipt of that payment to claim my money from eDreams. That's what they're asking for.

Thanks.

Edream complaints ...



[REDACTED] sent on 09 Apr 2025 at 21:31:11